

Australian Register of Naturopaths and Herbalists  
ARONAH  
Via email to: [submissions@aronah.org](mailto:submissions@aronah.org)

**Submission in relation to practice and registration standards for naturopathy and Western herbal medicine practitioners**

Thank you for the invitation to make to make a submission in relation to practice and registration standards for naturopathy and Western herbal medicine practitioners that are being developed by ARONAH.

Referring to our previous submission of 17 November 2009, the NSW Health Care Complaints Commission supports measures to establish consistent standards across Australia.

In relation to registration standards, the Commission would encourage ARONAH to consider modelling registration standards for members of ARONAH on the existing standards for registered health practitioners as set out in the *Health Practitioner Regulation National Law*. This should also extend to provisions for the handling of complaints about practitioners that are registered with ARONAH.

For NSW members of the register, this may mean that complaints about them are notified to the NSW Health Care Complaints Commission. The Commission would assess these complaints and in serious cases may investigate and take appropriate action. The Commission has extensive powers in dealing with serious complaints about unregistered health practitioners in NSW.

Thank you again for the opportunity to comment on the proposed register. Please direct any questions regarding the Commission's submission to Jane Street, Executive Officer, phone (02) 9219 7483 or Email: [jstreet@hccc.nsw.gov.au](mailto:jstreet@hccc.nsw.gov.au).

Yours sincerely,



Kieran Pehm  
Commissioner  
NSW Health Care Complaints Commission

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